

Cancellation Policy as of August 2022

1. Do not attend or cancel within 4 hours of your appointment you will receive a sms message or phone call reminding you that you had an appointment but it has been missed. If a new booking is made and you do not attend or cancel within 4 hours fees will apply.
2. Do not attend a second time an sms (or phone call made) will be sent reminding you that you have missed your appointment and this is the second time you have not attended or cancelled within 4 hours, please note there will be a \$50.00 + GST fee added to your billing, this will need to be paid before you can see any Doctor at Caligem health
3. If you do not attend a third time your doctor has the right to ban you from the surgery.